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Case No. 10022/397

17858 U.S. PTO  
10/663592  
09/16/03

## PATENT APPLICATION TRANSMITTAL LETTER

To the Commissioner for Patents:

Transmitted herewith for filing is the patent application of: ANDREW E. FANO ET AL. for : REMOTE MEDIA CALL CENTER.

Enclosed are:

- ☒ 15 sheet(s) of drawings, 57 pages of application (including title page), and the following Appendices : N/A.
- ☒ Declaration.
- ☐ Power of Attorney.
- ☐ Applicant claims small entity status. See 37 CFR 1.27.
- ☒ Assignment transmittal letter and Assignment of the invention to : Accenture Global Services GmbH.
- ☒ Nonpublication Request Under Section U.S.C. 122(b)(2)(B)(i).

Claims as Filed	Col. 1	Col. 2
For	No. Filed	No. Extra
Basic Fee		
Total Claims	105-20	85
Indep. Claims	7-3	4
Multiple Dependent Claims Present		

\*If the difference in col. 1 is less than zero, enter "0" in col. 2.

Small Entity		or	Other Than Small Entity	
Rate	Fee		Rate	Fee
	\$ 375	or		\$ 750
x\$9=	\$	or	85x\$18=	\$1530
x\$42=	\$	or	4x\$84=	\$336
+\$140=	\$	or	+\$280=	\$
Total	\$	or	Total	\$2616

- ☐ Please charge my Deposit Account No. 23-1925 in the amount of \$: \_\_\_\_\_. A duplicate copy of this sheet is enclosed.
- ☒ Checks in the amounts of \$: 2616 and \$40 to cover the filing fees are enclosed.
- ☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 23-1925. A duplicate copy of this sheet is enclosed.
  - ☒ Any additional filing fees required under 37 CFR § 1.16.
  - ☒ Any patent application processing fees under 37 CFR § 1.17.
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  - ☐ Any filing fees under 37 CFR § 1.16 for presentation of extra claims.
  - ☐ Any patent application processing fees under 37 CFR § 1.17.
  - ☐ The issue fee set in 37 CFR § 1.18 at or before mailing of the Notice of Allowance, pursuant to 37 CFR § 1.311(b).

SEPT 15 2003  
Date

John F. Nethery  
BRINKS HOKER GILSON & LIONE  
Registration No. 42,928  
Customer No. 28164 - Accenture - Chicago